

# LOST LAKE UTILITY DISTRICT – Water & Sewer Management

Established 2007



March 2021

## LLUD – BRINGING YOU UP TO DATE ON YOUR UTILITY DISTRICT NEWS

### CROSS CONNECTION SURVEY Have you returned yours?

In early February, every household and property owner in Lost Lake should have received a letter from the LLUD regarding the Residential Cross-Connection Control Survey. This is a requirement of the Illinois Environmental Protection Agency. If you have not yet returned yours, please do so ASAP. If you need another copy, you may email the LLUD at [LLUD2007@outlook.com](mailto:LLUD2007@outlook.com); find a copy of the form on the website at [LLUD.org](http://LLUD.org); stop by the LLUD office to pick one up or call the office at 815-652-3494 to have another one mailed. **The deadline is February 28, 2021.**

### IMPORTANCE OF KEEPING THE LLUD UP-TO-DATE WITH YOUR PHONE NUMBER

From time to time, it is important for the LLUD to alert our home and property owners about events happening such as water main breaks or hydrant flushing. The LLUD has the ability to send out 'blast' phone messages, but they are not effective if the LLUD does not have your correct phone number. These messages can also be limited to either the East or West residents, as the situation dictates. Late last summer, one such phone message went out. We received a report from the message delivery service to which we subscribe to show how many households received the message. Out of 242 households to receive the message, only 65% were successfully delivered. A large number of the phone numbers were not valid (61 incorrect phone numbers), There were 19 phones with no source to leave a message, and 18 hang ups. So, if you need to update the LLUD with your correct phone number, please do so as quickly as possible. Thank you!

## The LLUD Welcomes Mike Elmendorf to the Board

At the October 2020 LLUD Board of Trustees meeting, Mike Elmendorf was seated as the newest member.



Mike comes to the Board of Trustees with a desire to give back to the community he moved to just two short years ago. He and his wife have already fallen in love with what Lost Lake has to offer, especially since Mike is an avid outdoorsman enjoying bow hunting, fishing, and boating. Mike and his wife, Brook, have raised seven children and are now empty nesters enjoying their new surroundings. In addition to their seven children, they have 10 grandchildren! Prior to moving to Lost Lake, they spent 16 years living in Franklin Grove which they enjoyed very much but were ready for a more rural setting. Mike currently works for Northern Illinois University as the Buildings and Grounds Superintendent at the Lorado Taft Campus in Oregon, IL. As part of his job, Mike has a Non-Transient Non-Community Operators License through the Department of Public Health. This is a water license that is used for things such as campgrounds. With this experience, Mike understands the lingo that is used at our meetings, giving him a head start on understanding what our Utility District does. Mike said "we are glad to be here and be able to give back to the community that is so friendly. We absolutely love living out here." Welcome, Mike!

## Grinder Pumps

While there are some homes that have septic systems, the majority of households in Lost Lake have grinder pumps. Many years ago, the **Property Owners Association (POA)** owned 2 or 3 grinder pumps. These pumps were available as **loaners** to people who were having grinder pump problems and needed a loaner while their own unit was being repaired. When the LLUD was formed, the POA gave these pumps to the LLUD who used them as loaners until they were no longer functional. At that point, the LLUD purchased two units to have available for **PURCHASE** only, so a homeowner would not have to be without a grinder while waiting to order one and have it shipped.

The pump the LLUD has on hand is Environmental One. The way it works is this: If you need a grinder pump, you will need to contact the LLUD Office, the payment is made over the phone from your credit card to Environmental One (EOne). Once the charge is approved by EOne the LLUD will release the pump they have on hand. In the meantime, a new pump is being shipped from the manufacturer to the LLUD who will have it available for the next person who needs a pump.

Think of your need for a grinder pump repair as you would for your water heater repair, you would call your plumber for that repair, not the LLUD. Ehmen's Plumbing, Heating and Cooling in Oregon at 815-732-6094 is the authorized service provider for pumps under warranty. After warranty, you may use any plumber to repair your pump. If you find yourself in need of buying a grinder pump, contact Susan at the LLUD office who will quickly facilitate the process for you.

## ServLine Insurance

This insurance was offered to Lost Lake in October 2017. This was an Opt Out coverage, meaning everyone was enrolled unless they opted out of the coverage. If you opted out and now wish to re-enroll, you may call ServLine at 815-718-6663 to do so. There is a 30-day waiting period for anyone re-enrolling at this point. ServLine offers water and sewer line insurance. Homeowners are responsible for the laterals that come from the main on the street. The insurance is a no-deductible plan that will cover the replacement of those lines. For more information, you can find the ServLine brochure on the website [LLUD.ORG](http://LLUD.ORG)

### LLUD ADDRESS, PHONE & EMAIL ADDRESS

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