

LOST LAKE UTILITY DISTRICT – Water & Sewer Management

Established 2007



Late Winter/Early Spring 2023

LLUD – BRINGING YOU UP TO DATE ON YOUR UTILITY DISTRICT NEWS



Our office has moved!

The LLUD office is now located in Lake Court Center. Our office hours are:

Tuesday, Wednesday, and Thursday from 9 AM to 5 PM.

We have a drop box located on the side of Lake Court Center near the RCD/LLUD office for your convenience.

**Our new mailing address is:
406 Lake Court, Dixon, IL 61021**

We welcome Beth to her new LLUD office space!



Rate Increase on April Billing

Recently a letter was mailed to all property owners regarding a rate increase of 2 percent that will be reflected on the billing statement you will receive in April. This is a very small increase but is needed in order to keep our water and sewer system viable.

Here is a recap of new **monthly** rates: (you are billed two months at a time)
Flat water rate: \$40 to \$40.80
Flat sewer rate: \$55 (unchanged)
Water availability: \$12.10 to \$12.34
Sewer availability \$12.10 to \$12.34

Water Main breaks

In December and January, we had two water main breaks. The December main break temporarily impacted both the East community and West community. Our Certified Operator was able to isolate the large main break and restore water to both communities within several hours with the exception of about 12 homeowners on Lake Wood Greens, Slipper Rock and Obey Court. Those homeowners had water restored the following day after we were able to obtain the necessary parts to repair the water lines.

In January there was another main break that impacted those on Cottonwood and a couple on Woodland. Again, water was restored within several hours.

When there is a water main break, there will always be a boil order in place. Once water is restored, a water sample must be taken and driven to Peru, Illinois, to a testing facility. After the required testing we are given the result and able to notify those impacted when the boil order has been lifted.

These situations point out the importance of having your contact information on record with the LLUD office so we are able to use our notification system to alert to main breaks and boil orders. Recently, you were mailed a form letter requesting contact information. If you have not done so yet please return the important information to the LLUD office as soon as possible.

Thank you! The LLUD would like to thank Carla & Dave Babics & Cheri & Terry Kemp for their help in assembling the large mailing that went out recently. Many hands make light work.



GRINDER PUMPS

This picture depicts a grinder pump installation. As many know, purchasing a pump is an expensive investment. There are ways to extend the life of your grinder pump that we would like to share with you:

FLUSHABLE: When an item is marked as flushable, such as feminine products, latex or rubber items, personal care wipes, disposable toilet bowl cleaners, this **ONLY** means these items will fit through your pipes. It **DOES NOT** mean it will breakdown in water therefore able to be easily processed by your grinder. These types of items should **NOT** flushed, but instead disposed of in a trash can.

- Other items that should not be flushed are:
- Cigarette butts, kitty litter, sand, large amounts of grease, such as cooking grease. Paint and chemicals should never be washed down your grinder system.
- Basically, only human waste and toilet tissue should be flushed through your grinder system.
- Do not have your sump pump system feed into your grinder pump.

Make sure your alarm panel is in working order in the event your grinder pump does fail.

LLUD PHONE, EMAIL & WEBSITE

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