

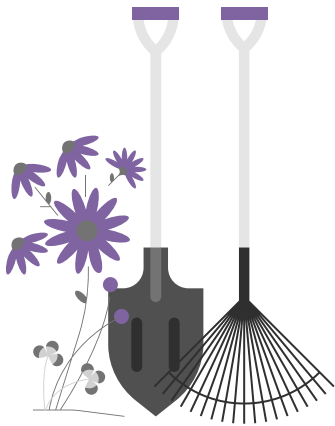
LOST LAKE UTILITY DISTRICT – Water & Sewer Management

Established 2007



Spring 2024

LLUD – BRINGING YOU UP TO DATE ON YOUR UTILITY DISTRICT NEWS



By the time you read this newsletter, Spring should be starting to make her appearance! We hope you will enjoy the warming days and extra sunlight.

WATER TOWER MAINTENANCE

In late spring, the maintenance on our water tower should begin. Part of the maintenance will be to repair and repaint areas within the tower that have become compromised as well as repair and repaint the entire exterior of our water tower and put our name on it. Currently the water tower name is New Landing. Once it is repainted, the name Lost Lake will be proudly displayed on our tower.

WASTE WATER TREATMENT PLANT

On February 14, our engineering firm, Chamlin and Associates, held a public hearing at Lake Court Center to read the IEPA required Preliminary Environmental Impacts Determination (PEID) statement about the upcoming project at our WWTP. This project should be ready to go out for bids by this Fall with the project to start in 2025. These changes and upgrades

to our WWTP will allow adequate conversion of ammonia to nitrates and nitrites that will meet IEPA requirements.

THANK YOU

A mailing was prepared to be part of the February billing that required extra work. We would like to thank Carla & Dave Babics, Cheryl Wash and Sherry Warren for lending a hand to fold, stuff and label over 700 envelopes. We so appreciate the volunteerism of those within our community. Volunteering saves money in many ways. Please let us know if you would like to have your name put on a call list for future volunteer opportunities with the LLUD.

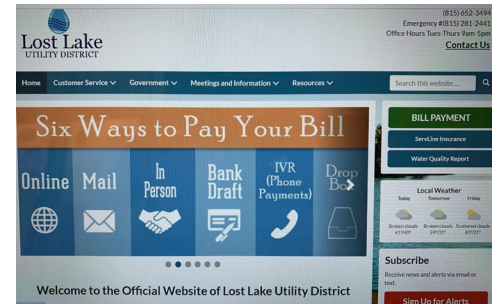
LEAD LINE REPLACEMENT SURVEY

By April 15 of 2023 we had to submit a survey to the IEPA concerning the type of water line coming into all homes in Lost Lake. We have to resubmit this again by April 15, 2024. We again made phone calls and left messages but we still have about 20 homeowners who have not responded with the information requested. At some point there will be a need for someone from the LLUD to visit the home and ask for the information in order to meet our requirements. If you have been contacted and not yet responded, please call the LLUD office and give your address and identify your type of water pipe. Even if you call after our April 15 deadline, we can still report the address and pipe type.



In the February mailing, we had information on how to pay your Lost Lake Utility billing online or by phone. We have had a good response so far

and encourage you to explore the option of receiving your bill electronically rather than a paper bill in the mail. This not only saves paper but printing and mailing costs.



Go to our website at WWW.LLUD.ORG Look for the green BILL PAYMENT button at the top right of the screen. Follow the prompts to go to the bill payment website to register and opt out of paper bills. Once you register you are also able to view your bill anytime. You do not have to pay your bill online in order to view your bill online. You will receive an email when your bills are ready to view or if you choose, to pay online.

If you prefer to make a payment by phone call 877-885-7968 and have your bill ready in order to give your proper account information.

Of course, you are always welcome to drop off your payment at the office or mail it.

FLUSHABLES???

Yes, we have addressed this before. But, to sound like a broken record, it bears repeating over and over again. Baby wipes or personal hygiene wipes are 'flushable'. This ONLY means they will pass through plumbing pipes. This DOES NOT mean they will degrade in your grinder or septic system. Think of putting a baby wipe or personal hygiene wipe in your garbage disposal. It will turn into a stringy blob of material that will clog your disposer. Over time this will happen inside your grinder or septic system. Toss, don't flush these items!

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